

Electric Service Outages & Restoration

NOTIFICATION

Easley Combined Utilities receives notification of an electrical outage.

ARRIVAL

Crew members strive to arrive to assess the issue within **25 minutes** during routine hours.

If the outage occurs in the evenings or on a weekend, crew members strive to arrive within **45 minutes**.

SINGLE OUTAGES

During Routine Hours:
Restoration
within 1 Hour

After Hours:
Restoration
within 2 Hours

MULTIPLE OUTAGES

(Impacting 2+ Customers)

During Routine Hours:
Restoration
within 1 Hour & 30 Minutes

After Hours:
Restoration
within 2 Hours & 30 Minutes

CIRCUIT OUTAGES

During Routine Hours:
Restoration
within 1 Hour & 15 Minutes

After Hours:
Restoration
within 2 Hours & 15 Minutes

STATION OUTAGES

(Loss of Transmission)

During Routine Hours:
Restoration
within 1 Hour & 15 Minutes

After Hours:
Restoration
within 3 Hours